

How to get a new gas connection to your home:



Get in touch with us

Contact the Utilities Outreach Office at 970-3812 or utilitiesoutreach@charlottesville.gov to verify gas availability and to schedule a site visit.



Submit an electronic application

Submit the electronic application form for new gas service piping. Scan the QR code or go to www.charlottesville.gov/gas.



Proceed with fee payment

After submitting the electronic application, you will receive an email with instructions for the fee payment. Before installation can be scheduled and performed, the payment of a new gas service connection fee must be made.

What happens after I sign up for gas service?

1. In about 4 weeks, we will install your gas line from the street to the meter. You do not need to be at your home, and we are responsible for calling VA811.
2. Within 10 days, a Gas Technician will install the gas meter.
3. The homeowner is responsible for any gas lines beyond the meter. A plumber will connect the meter to the gas appliances.
4. **Inspections:** The homeowner is responsible for getting all necessary permits. Please contact City Inspections at 970-3182 or County Inspections at 296-5832 for more information.
5. After the inspection is completed, the City or County inspections department will contact Charlottesville Gas.
6. A Gas Technician will unlock your meter by the end of the next business day from the date of receiving notification from Inspections, and your service will begin.

Cost Information

- Meter fee connection: **\$30**
- Monthly charge: **\$10**
- Deposit, residential heating: **\$250**
- Deposit, residential non-heating: **\$75**
- New gas service connection fee: **\$340***

*First 150 ft. of gas line and meter with at least one qualifying appliance (furnace or water heater). An additional fee may apply if pavement restoration is required.

For applications without a qualifying appliance, a customized quote for the installation will be created based on the service line footage and the type of excavation required.

Rebates for gas customers

- **ATTIC INSULATION:** Up to \$500 cash back when you have a licensed contractor add insulation to your home's attic.
- **PROGRAMMABLE THERMOSTAT:** Up to \$100 cash back to be used to cover the cost of the thermostat or installation.

How to get your deposit waived:

- Submit a letter from another utility company where you have had previous service within the past 24 months. You must have had an acceptable credit record for 1 year.
- Deposit can also be waived if you have had city gas service within the past 24 months and have had an acceptable credit record for 1 year.

